



AUA

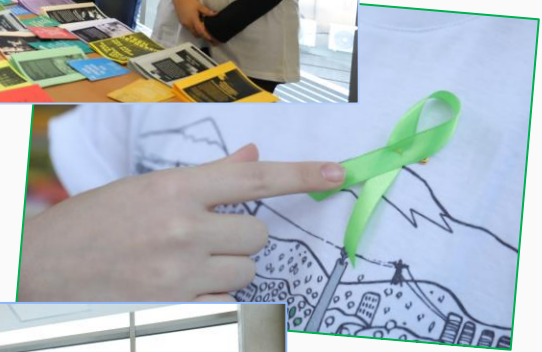
American University of Armenia



Office of Student Affairs

Counseling Services

Professionally trained staff provide confidential and caring counseling services to all AUA students including individual and group counseling, crisis intervention, special workshops, mental health awareness campaigns, referral services and much more.



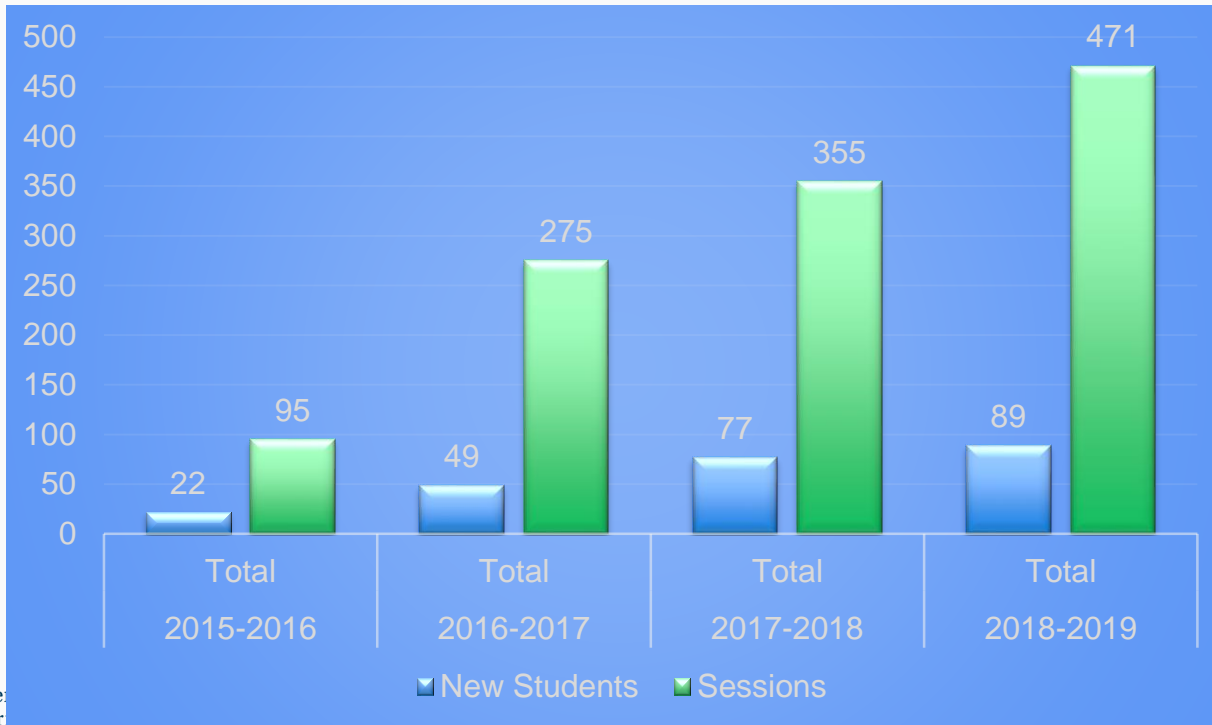
Counseling Services

The service works with AUA matriculated students

- ***Free of charge***
- ***Confidential***

Consultations with faculty/staff

Counseling Services Traffic



What are the major issues?

Academic
concerns

Depression

Concentration
issues

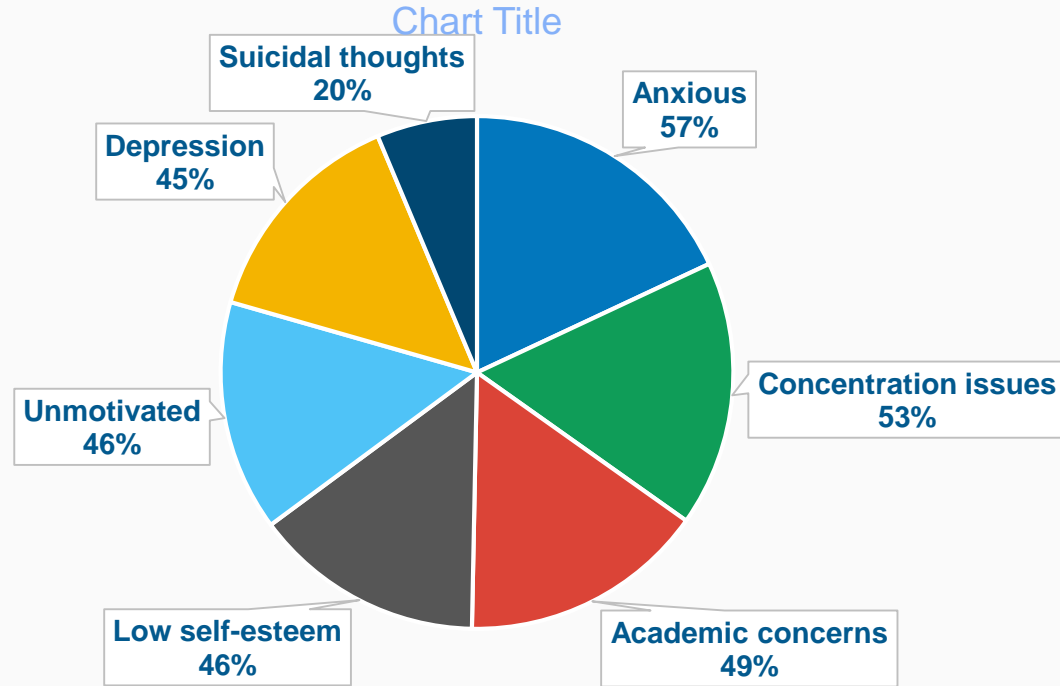
Unmotivated

Low self-esteem

Suicidal

Anxiety

Students' Issues



What to do when you have a student in crisis?

We are here to support faculty to work with students in distress

Possible means to connect students with the service

- **Take the student by hand to the office**
- **Connect with the services via e-mail**
- **Call directly to the service**

Faculty/staff trainings

- **Kognito simulations**

Satisfaction Survey Results

- The problems that brought me to counseling have improved due to the sessions – 83%
- My academic life has benefited – 50%
- I feel more confident about decision making – 50%
- I would recommend others to approach counseling services – 100%
- If needed in the future, would you approach the services again?- 100%

Office of Student Affairs

Disability Support Services

AUA aims to establish a learning environment which supports diverse student learning abilities and addresses challenges students may face in pursuit of their education.

Students with physical, psychological, or sensory conditions, be they chronic or temporary, can access the University's Disability Support Services.

DSS will assist students who are in need of accommodations in and outside of the classroom.

Why do we need DSS?

Auditory

Vision

Mobility

Attention

Neurological

Psychological

Cognitive

Medical

2/3 of all disabilities are hidden
("invisible")

1/3 of all disabilities are
psychological (mental illnesses)

What do we need to do?

Student

- Fills in the form and schedules individual meeting
- Defines the educational needs and what can be done to accommodate their needs
- Provide access to assistive technologies

Faculty

- Contact the faculty and meet individually
- Discuss the possible accommodations
- Keep in touch during the semester

THANK YOU!